

AGREEMENT BETWEEN Live Life Travel, LLC and CLIENT

These terms and conditions (the "Agreement") describe what you are entitled to expect when you purchase travel-related services through us, in addition to your obligations as a client. The terms "we", "us" and "our" refer to Live Life Travel, LLC. The term "you" refers to the client visiting our website, interacting with our social media, requesting pricing, booking a reservation through us, or otherwise engaging with us and using our professional services

COVID 19 RELEASE OF LIABILITY

By booking a trip at this time, you acknowledge the highly contagious nature of COVID-19 and voluntarily assume the risk for yourself and any minors traveling with you, that you or they may be exposed to or infected by COVID-19 by traveling and that such exposure or infection may result in personal injury, illness, permanent disability, and death even if such injuries or losses occur in a manner that is not foreseeable at the time you book your tour. You acknowledge that exposure to such viruses or disease is an inherent risk of traveling, that cannot be controlled or eliminated by Live Life Travel.

You acknowledge that due to the uncertainty of travel at this time, your tour may be postponed or cancelled, or changes may be made to itineraries due to closures of certain sites or activities, for which there may be no refund. All destinations and suppliers have their own rules related to COVID-19. For example, you may be required to quarantine upon arrival in some locations. Some locations may require masks or social distancing, they may require you to provide proof of vaccination or negative testing. Stopover countries requirements will also apply. On your return home, additional testing, requirements, or documentation may be required. While we will try to assist you in understanding these requirements, you are responsible for understanding these requirements and must not rely on any representations made by Live Life Travel. Should you be denied entry to any destination, we shall not be responsible for any such denial, or any cost associated therewith. You understand that you may become sick before, during, or after the tour and may not be able to travel and such cancellation or interruption will be subject to our cancellation terms below, for which we will not be liable.

You agree that due to uncertainty caused by COVID 19, Live Life Travel has strongly encouraged the purchase of travel protection coverage including cancel for any reason coverage if and when available. You also acknowledge that Live Life Travel has strongly encourages the purchase of evacuation/repatriation coverage through Covac Global, which protection pays costs you may encounter should you develop COVID while traveling and need to return home. You agree should you fail to purchase travel protection coverage, or evacuation/repatriation coverage, Live Life Travel shall not be liable to any losses howsoever arising.

You, for yourself, and any minors traveling with you, and on behalf of your and their heirs, assigns, personal representatives and next of kin (The Releasees), HEREBY RELEASE, AND HOLD HARMLESS Live Life Travel LLC, its members, officers, agents, and/or employees, and suppliers (RELEASEES), of from and against any and all claims, damages, demands, losses, and liability arising out of or related in any way, in whole or in part to any POSTPONEMENT, CANCELLATION, CHANGES, INJURY, DISABILITY, DEATH OR ANY OTHER LOSS you may suffer due to exposure, infection, spread, closure, and travel restrictions related to COVID- 19, WHETHER ARISING FROM THE NEGLIGENCE OF THE RELEASEES OR OTHERWISE, to the fullest extent permitted by law. The terms of this HOLD

HARMLESS AND RELEASE OF ALL LIABILITY paragraph, shall survive any termination or cancellation of this Contract, whether by operation of law or otherwise.

I. Our agreement with you

Products and Suppliers

We sell a variety of travel-related products from different suppliers and service providers ("Suppliers"). Each Supplier has its own terms and conditions that are applicable to your particular arrangements in addition to our general terms and conditions, and it is your responsibility to make sure that you fully understand them. Certain software and content found on our website in addition to all other marketing materials including all social media platforms are owned or licensed by us, our Suppliers, or marketing partners, your use of which may be subject to further conditions. Our website, which is referred to throughout this Agreement, can be found at <https://www.livelifetravel.world/>.

We are acting as an independent contractor and no joint venture, partnership or employment relationship exists between you and us or our Suppliers and Partners as a result of this Agreement or your use of our website and/or social media platforms including email and all other forms of communication

Live Life Travel is acting as a "Booking Agent" for products and services that are not directly supplied by us (e.g., air carriage and ground transportation, hotel and resort accommodations, meals, tours, excursions, cruises, etc.). We are not a co-vendor of such products and services. You will be entering into a separate contract with such Suppliers in connection with such products and services.

All airline tickets are subject to supplemental price increases that may be imposed after the date of deposit but before final payment. Pre-purchase (deposit) price increases may be applied due to additional costs imposed by a supplier or government. You may be charged additional sums by Live Life Travel to offset increased fees, fuel surcharges, taxes, and fluctuations in foreign exchange markets or any combination thereof. Acceptance of these terms and conditions hereby consent you to any pre-purchase price increases and authorize Live Life Travel to charge your credit card for such additional amounts.

Deposits and Payments

Any deposits and fees are non-refundable. At the time of deposit, you will receive notice of the final payment amount due along with the date. Final payments are automatically withdrawn from the credit card on file unless otherwise instructed in writing at least five (5) business days prior to the final payment due date since these are automated payments.

You will receive a reminder email one week (or more) prior to the final payment deadline along with the amount owed. You will be given the opportunity at that time to use a different credit card if you wish, but you must reply to the email to make this request and get a confirmation (not assume that it was done). If you are going to need to replace the final payment card, we would appreciate it if you did so with more advance notice than one week, if possible. You also have the ability to make the payment on more than one credit card as well as make monthly payments if you wish. Monthly payments will cost an additional \$100 fee due at the time of deposit.

Failure to make the final payment on time will likely cause the cancellation of the entire booking without a refund. We always try to make our payments a few days early with this in mind just in case there is something wrong with the card, so you have time to reach out to your bank and fix the situation. We would also hope that you would please advise your bank of the charge that you are expecting, in order to avoid unnecessary fraud red flags and time wasted for all parties (agency, supplier, and clients), for both deposit and final payment.

Credit Card Disputes

In certain cases, you have the ability to dispute charges with credit card companies ("chargebacks"). Before initiating a chargeback, we ask you first to call us to discuss any questions or concerns about our charges. We will work with you in attempting to resolve your concerns. By using our service to make a reservation, you accept and agree to our cancellation policy. We retain the right to dispute any chargeback that is improper and recover any costs, including attorney's fees related to improper chargebacks. Additionally, in the event of an improper chargeback, we retain the right to cancel any travel reservation related to that improper chargeback. The following chargeback scenarios are improper, and we retain the right to investigate and rebut any such chargeback claims:

- Chargebacks resulting from non-cancellable reservations, whether or not the reservation is used.
- Chargebacks resulting from charges authorized by family, friends, associates or other third parties with direct access to your credit card. This does not include credit card fraud.
- Chargebacks arising from inconsistency or inaccuracy with regard to the supplier's product description.
- Chargebacks resulting from force majeure or other circumstances that are beyond the control of Live Life Travel or the Supplier.
- Chargebacks resulting because you do not agree with the cancellation policy.

Cancellations and Changes

If there are any changes to your booking on behalf of your Suppliers, as your agent, we will endeavor to alert you as soon as possible as well as find the best alternative option, but we accept no liability for any changes or costs that incur as a result. The same if you are requesting changes or cancellations with the supplier, you will be subject to both their terms and ours, at no cost to us.

Subject to the Supplier's terms and conditions, you will then have the choice of accepting the change of arrangements, accepting an offer of alternative travel arrangements if one is made available by the Supplier, or canceling your booked arrangements and receiving any applicable refunds. We do not guarantee that any refunds will apply.

If you have booked a flight and we are alerted to a significant schedule change by your airline before you leave

the United States, we will contact you to advise you of the available options. We have no control over airline schedule changes and accept no liability for costs which may arise as a result of such changes.

After you have left the original point of departure, it is your responsibility to check with the airline that any onward flights you have confirmed are operating as booked. We strongly recommend that you contact your airline at least 72 hours before the scheduled departure of each flight to do this. Please note that for some airlines it is mandatory to confirm with them your intention to fly. We highly recommend downloading the airlines' app (check-in 24 hours before take-off, sign up for all alerts) and always register your trip with the State Department before every International departure, along with your bank and credit cards, for safer travels and good practice.

Travel documentation

Our general practice is to send documents to our customers electronically whenever possible.

II. Your agreement with us

Your Acceptance of these Terms and Conditions

By booking your arrangement with us or using our website/apps/social media/emails, you are agreeing to be bound by the terms of this Agreement, including Parts 1-3 of this Agreement and any additional terms and conditions of any Supplier that are applicable to your booking, travel arrangements or use of any Live Life Travel and web/social/public content. **Please be aware that these terms and conditions contain waivers of liability as well as waiver of class action and venue selection and notice clauses.** You agree on behalf of yourself and those you represent to comply with all such terms and conditions, including the payment of all amounts when due. You agree that any violation of any such terms and conditions may result in (a) the cancellation of your reservation or purchase, (b) your forfeiture of any monies paid for your reservation or purchase, (c) you being denied access to the applicable travel-related product or service, and (d) our right to debit your account for any costs we incur as a result of such violation.

You represent and warrant that (a) you are of sufficient age to use our services and website and can create binding legal obligations in connection with your use, (b) you are legally authorized to act on behalf of those you represent and accept these terms and conditions on their behalf, and (c) the information supplied by you or members of your group is true and correct. You are responsible for informing such other persons of all terms and conditions applicable to their travel arrangements. You understand that you are financially responsible for any use of our services or website by you and those using your name or account.

Professional Planning Fee

Every trip planned will require a professional planning fee that will be paid at the same time that these terms and conditions (T/C) are signed. No itineraries may be issued to the client(s) without T/C signed and the planning fee paid in full. This fee is charged one time per trip planned. For groups, this fee will be per person or per room and decided on a case by case basis. This fee is non-refundable even if you do not complete a booking or if your booking is cancelled for any reason.

Note: If air is not booked within a package, there will be an additional charge for booking your air. \$100 per person per airline ticket (one ticket = one way or round trip); Includes mobile itinerary app and management of all changes prior to departure (change fees may apply)

If You Change a Booking

Where a change requested by you to your travel arrangements is permitted and possible, our standard service fees will apply in addition to any additional Supplier charges. Please contact your original booking agent to inquire about changes. Please note that all reservation changes are subject to availability and the terms and conditions of the product purchased.

First change complimentary; All changes after that, there will be a \$50 fee per change (ie: switching dates, flights, hotels, room categories, etc...)

Changes to name details are not allowed by many airlines and other suppliers. While we will make every possible attempt to make such a change if necessary, please bear in mind that most airlines and Suppliers treat a name change as a **cancellation**, to which standard conditions and charges would apply. Upon making your deposit, you will be asked to review all of your personal information which will be your sole responsibility to make sure it is 100% accurate PRIOR to us making any deposits on your behalf. You will need to sign that you in fact did this thoroughly and completely so please take this seriously.

Flights must be taken in the sequence they appear on your ticket or e-ticket confirmation. If you plan not to take a flight as booked, please contact the airline as far in advance as possible to discuss your options. If you do not check in on time for a confirmed reservation, the airline may register you as a 'no-show', which could result in extra charges and/or your whole flight itinerary being canceled and/or render your ticket void.

Travel Insurance will need to be updated with revised dates and information.

If You Cancel Your Booking

If you cancel your arrangements, you may not be entitled to a refund. In addition to the cancellation terms and conditions of your Supplier(s), our standard 10% of the overall trip cost (including everything) will apply. For example, if your total trip cost was \$50,000, your cancellation fee paid to Live Life Travel would be \$5,000. This is separate from the non-refundable professional planning fee, which would NOT go towards this amount.

If applicable, refunds will only be paid to you once we have received the funds back from the supplier(s). Generally, flight tickets cannot be refunded if they are partially used. We are not responsible for a supplier's failure to pay a refund.

If the reason for your cancellation is covered under the terms of your travel insurance policy, you may be able to reclaim your cancellation charges through your insurer.

Important Notice Regarding Airline Reservations

If you arrive at an airline ticket or passenger check-in counter with your confirmed ticket and find that the airline shows no reservation for you – do not leave the counter. Check your ticket. If the status box shows "OK" for the flight in question, the airline policies typically require them to accommodate you on that flight, or if that is not possible, they must either find you a substitute flight or pay you denied boarding compensation. If necessary, ask to speak to a supervisor.

Insurance

Travel insurance is a vital part of your arrangements. We strongly recommend that you purchase adequate insurance for the duration of your travel. Travel insurance is a mandatory element of some travel arrangements. We are able to arrange travel insurance for you, furnish a quote, and answer basic questions you may have regarding travel insurance. For policy-specific questions, you will be directed to the travel insurance provider. If you choose to opt-out of purchasing travel insurance which is recommended to all clients, you will be required to sign a waiver at the time of your first deposit on the trip. **If you choose to travel without adequate coverage, we will not be liable for any of your losses howsoever arising, for which travel insurance coverage would otherwise have been available.**

Pre-Existing Medical Conditions and Persons with Disabilities

In some cases, destinations we offer may be unsuitable for those who use a wheelchair or have a lack of mobility. However, we will be delighted to discuss the feasibility of travel to any of our destinations.

It is essential that you advise us before booking if you do have any disability or pre-existing medical condition which may affect your trip, or if you have any special requirements as a result of any disability or medical condition (including any which affect the booking process) so that we can assist you in considering the suitability of the arrangements and/or in making the booking. We will communicate requests to Suppliers, but cannot be responsible if ADA accommodations are not available. Any accommodations provided will be at the sole expense of the traveler requiring the accommodation. Please note that accommodations outside of the USA may not be in compliance with the Americans with Disabilities Act and may not have wheelchair accessibility.

Our Suppliers are, unfortunately, unable to offer additional assistance to travelers with limited mobility and all such assistance will need to be provided by whoever the traveler is traveling with. Travelers with disabilities must notify us at the time of booking of status and of the identity of their non-discounted, paid travel companion who will be responsible for providing all necessary assistance. We may request that you provide a letter from your doctor confirming your fitness to travel.

If You Have A Complaint

If you have an issue while traveling, please inform the relevant supplier (e.g. your hotel) immediately. Should they be unable to resolve the matter, please immediately contact us using the contact information you were provided upon booking. If you fail to contact us in a timely manner, we will not be permitted the opportunity to investigate your complaint and attempt to rectify any error while you are away, and this may affect your rights under this agreement.

Travel Documents and Destinations

It is your responsibility to ensure that all of the details on your travel documents are correct and to bring to our attention any errors or discrepancies within 24 hours of deposit. Your travel documents are valuable and should be safeguarded as if they were cash. It is not always possible to replace travel documents in the case of loss, theft, damage, etc.

Prior to booking international travel, we recommend that you review any U.S. Government's prohibitions, warnings, and advisories applicable to your destinations. By offering travel to any particular destination, we do not represent that travel in such a destination is safe or without risk. **Should you choose to travel to a**

country that has been issued a travel warning or advisory, we will not be liable for damages or losses that result from travel to such destinations.

You further agree that in connection with your activities, you will not permit the use of our services or website by anyone that resides or is staying in a country for which such use is prohibited under U.S. regulations.

Passport, Visa, and Immigration Requirements

It is your responsibility to fulfill the passport, visa, and other immigration requirements applicable to your itinerary. You should confirm these with the relevant embassies and/or consulates. We do not accept any responsibility in the case of you being unable to travel due to not complying with any such requirements. U.S. Citizens should refer to the travel advice posted by the U.S. Department of State at travel.state.gov for all the countries you intend to visit. We strongly recommend that you take into account that certain countries will not admit a passenger if their passport expires within six (6) months of the date of entry. Vaccinations may be required for some or all of the places you are intending to visit. It is your responsibility to ensure that you have arranged all necessary vaccinations for your itinerary.

Destination Activities

As a part of your travel arrangements, you may have elected to participate in certain excursions available to you. Live Life Travel does not warrant or guarantee the safety of the included or recommended excursions and by signing this agreement you waive all claims of negligence by Live Life Travel in the recommendation of certain excursions.

Airline use of Insecticide Spray

Some countries require insecticide spraying of aircraft prior to a flight or while you are on the aircraft. Federal law requires that we refer you to the Department of Transportation's Disinfection Information page on their website at the time of booking for further information, <https://www.transportation.gov/airconsumer/spray>.

Hazardous Materials Disclosure

Federal law forbids the carriage of hazardous materials aboard aircraft in your luggage or on your person. A violation can result in five years imprisonment and penalties of \$250,000 or more (49 U.S.C. 5124). Hazardous materials include explosives, compressed gases, flammable liquids and solids, oxidizers, poisons, corrosives, and radioactive materials. Examples: paints, lighter fluid, fireworks, tear gases, oxygen bottles, and radio-pharmaceuticals.

There are special exceptions for small quantities (up to 70 ounces total) of medicinal and toilet articles carried in your luggage and certain smoking materials carried on your person. For further information review the information found at TSA's prohibited items webpage at <http://www.tsa.gov/traveler-information/prohibited-items>.

Force Majeure

Live Life Travel LLC and its affiliates shall be excused from liability for the failure or delay in performance

of any obligation under this Agreement by reason of any event beyond the Company's reasonable control including but not limited to Acts of God, fire, flood, explosion, earthquake, volcanic eruption, or other natural forces, war, civil unrest, acts of terrorism, accident, any strike or labor disturbance, epidemic, pandemic, quarantine restrictions, government health advisories, or any other event similar to those enumerated above. In the circumstances amounting to force majeure, we will not be required to refund any money to you, although if we can recover any monies from our suppliers, we will refund these to you without any charge by Live Life Travel. We will, in any event, be entitled to retain our planning fee.

Use of our Services and Website

Your Behavior /Indemnification

Each traveler is expected to act responsibly and adhere to all behavior guidelines established by our local suppliers. Our local suppliers reserve the right to remove you from any trip if you endanger yourself or others or disrupt the general well-being of other guests. In any such case, there will be no refund and we will not be liable for any expenses you incur due to your removal from a trip.

You agree to indemnify us and our affiliates, and any of our Suppliers and any such parties' officers, directors, employees, and agents from and against any claims, causes of action, demands, losses, damages, or other costs, (including reasonable legal and accounting fees) brought by you or third parties as a result of (a) your breach of this Agreement, (b) your violation of any law or the rights of any third party, or (c) your use of our website.

Privacy Policy

You consent to our processing and sharing of personal information about you and other members of your party that you have provided to us with the supplier(s). Your personal information will not be used for any other purpose. You represent that you have read and agree to the terms of our privacy policy, which can be found on our website.

Additional Terms

Warranties, Disclaimers, and Limitation of Liability

For the avoidance of doubt, references herein to "us" "we" and "our" shall also refer to our affiliates or independent contractors. the information, software, products, and services provided by us or our suppliers or published on our website may include inaccuracies or errors, including pricing errors. We do not guarantee the accuracy of and disclaim all liability for any errors or other inaccuracies relating to such information that appears on our website.

We expressly reserve the right to correct any pricing errors on our website and/or on pending reservations made under an incorrect price. In such an event, if available, we will offer you the opportunity to keep your pending reservation at the correct price or we will cancel your reservation without penalty.

Any ratings for suppliers are intended only as general guidelines, and we do not guarantee the accuracy of the ratings. We make no guarantees about the availability of specific products and services. We make no

representations about the suitability of the information, software, products, and services provided by us or contained on our website for any purpose.

The inclusion or offering of any products or services by us does not constitute our endorsement or recommendation of such product or service. All such information, software, products, and services are provided "as is" without a warranty of any kind. We disclaim all warranties that our website, its servers, or any email sent from us or our suppliers are free of viruses or other harmful components. We hereby disclaim all warranties and conditions with regard to this information, software, products, and services, including all implied warranties and conditions of merchantability, fitness for a particular purpose, title, and non-infringement. Warranty disclaimers may vary from state to state.

The carriers, hotels, and other suppliers providing travel or other services on this website are independent contractors and not agents or employees of our company. We are not liable for the acts, errors, omissions, representations, warranties, breaches, or negligence of any such suppliers or for any personal injuries, death, property damage, or other damages or expenses resulting therefrom. We have no liability and will make no refund in the event of any delay, cancellation, overbooking, strike, force majeure, or other causes beyond our control, and we have no responsibility for any additional expense, omissions, delays, re-routing, or acts of any government or authority.

Traveler is aware that travel such area as traveler is undertaking on the trip may involve inherent risks, some in remote areas of the world. Inherent risks include, but are not limited to, risk of injury or death from: motor vehicles collisions, animals, roadway hazards, slips, and falls, criminal or terrorist acts, government actions, consumption of alcoholic beverages, tainted food, or non-potable water; exposure to the elements, including heat, cold, sun, water, and wind; your own negligence and/or the negligence of others, including tour guides, other travelers, Live Life Travel and its employees, agents and/or representatives; attack by or encounter with insects, reptiles, and/or animals; accidents or illness occurring in remote places where there are no available medical services; fatigue, chill, overheating, and/or dizziness; known or unknown medical conditions, physical excursion for which you are not prepared or other such accidents; the negligence or lack of adequate training of any third-party providers who seek to assist with medical or other help either before or after injuries have occurred; accident or illness without access to means of rapid evacuation or availability of medical supplies or services; and the adequacy of medical attention once provided.

Traveler understands the description of these risks, is not complete and that unknown or unanticipated risks may result in injury, illness, or death. In order to partake of the enjoyment and excitement of this trip, traveler is willing to accept the risks and uncertainty involved as being an integral part of travel, including the risk of infection, illness, and death. Traveler hereby accepts and assumes full responsibility for any and all risks of illness, injury or death and of the negligence of Live Life Travel and agrees to and shall hold harmless and fully release Live Life Travel, LLC its owners, members, agents and assigns (together Live Life Travel) from any and all claims associated with the trip, including any claims of third party negligence and/or the negligence of Live Life Travel and traveler hereby covenant not to sue Live Life Travel for any such claims or join any lawsuit or action that is suing Live Life Travel. This agreement also binds your heirs, legal representatives, and assigns. The terms of this HOLD HARMLESS AND RELEASE OF ALL LIABILITY paragraph, shall survive any termination or cancellation of this Contract, whether by operation of law or otherwise.

In no event shall we be liable for any direct, indirect, punitive, incidental, special, or consequential damages arising out of, or in any way connected with, your access to, display of, or use of this website or our services or with the delay or inability to access, display or use our website whether based on a theory of negligence,

contract, tort, strict liability, or otherwise, and even if we have been advised of the possibility of such damages.

If despite the limitation above, we are found liable for any loss or damage which arises out of or in any way connected with any of the occurrences described above, then our liability will in no event exceed, in the aggregate, the greater of (a) the service fees you paid to us in connection with such transaction(s) on this website, or (b) one-hundred dollars (\$100.00) or the equivalent in local currency.

The limitation of liability reflects the allocation of risk between the parties. the limitations specified in this section will survive and apply even if any limited remedy specified in these terms is found to have failed of its essential purpose.

Changes

We reserve the right at any time to modify this Agreement without prior notice to you. You may request a copy at any time. You may not assign your rights or obligations under this Agreement to any third party. We may terminate this Agreement at any time for any reason, and such termination shall not affect any right to relief to which we are entitled at law or in equity.

Law and Jurisdiction

This Agreement shall be construed and enforced in accordance with the laws of the State of New York. In the event of any legal action or proceeding arising from this Agreement, the parties agree that the state court forum for said litigation shall be in Saratoga County, in the court of appropriate jurisdiction, and that the federal court jurisdiction shall be in the Northern District of New York.

The parties hereto submit to the exclusive jurisdiction of such courts and hereby waive any objection or defense to such jurisdiction or venue, including any defense based upon an inconvenient forum.

Waiver of Class Action

You agree that you will only bring claims against Live Life Travel in your individual capacity and not as a plaintiff or class member in and purported class action or representative proceeding.

Notice of Claim

You understand and agree that no claims will be considered and that you will not bring suit against Live Life Travel unless you have first provided a typewritten notice of claim to Live Life Travel within 30 days after your trip or cancellation of the trip.

Entire Agreement and Severability

This agreement, including the terms and conditions of our suppliers, and any other documents, including invoices we provide you, constitutes the entire agreement and it supersedes all prior or contemporaneous communications and proposals, whether electronic, oral, or written, with respect to Live Life Travel. If any provision of these Terms and Conditions shall be unlawful, void, or for any reason unenforceable, then that provision shall be deemed severable from these Terms and Conditions and shall not affect the

validity and enforceability of any remaining provisions.

By electronically signing below, I acknowledge that I have read the above Terms and Conditions and agree to them for myself and all members of my group.

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